

103 Estus Drive Savannah, GA 31404

Trial and Evaluation/Rental Program

Innomed, Inc. offers a <u>free</u> two-week trial on most instruments except the implant extraction instruments, some patient positioners, and disposable instruments. These exceptions are not eligible for a free trial and are considered rentals under our Rental Program, which are sent out on a per-case basis for a rental fee. If you would like, we could set up the evaluation of your choice of instruments that could be delivered as early as next day when processed by 2pm EST. We offer free ground shipping on trials to your facility (hospitals and surgery centers only), however, your facility is responsible for shipping fees on rental items, any expedited shipping and return shipping back to our facility. A Return Merchandise Authorization (RMA) and Sterilization Form is required to return the items back to our facility.

There is an agreement/contract that has to be signed and returned with a Purchase Order Form (for NET30 Customers) or a Credit Card Authorization Form (for Prepay/Credit Card customers) before the order can be processed. You may receive the device at least one day prior to the surgery date. The two week trial period begins the day that you receive the instruments. Rentals are due immediately after the specified surgery/case date.

If you are interested in our Trial and Evaluation or Rental Program, please fill out the Evaluation Request Form under the SUPPORT tab on our website. This form must be completed in its entirety to prevent a delay in processing.

We look forward to assisting you.

Some helpful contact info:

Doa Habbab

Trial and Evaluation Coordinator

E-mail: doa@innomed.net T: 800-548-2362 Ext. 111

F: 912-236-7766

Customer Service:

Email: info@innomed.net

T: 800-548-2362 Fax: 912-236-7766